

APPLICANT FREQUENTLY ASKED QUESTIONS

Are you still holding interviews?

Interviews for full time courses starting in September are postponed, but don't worry - applicants will instead be given a formal offer* of a place on a suitable course. Other entry requirements still apply.

Where you meet the entry requirements for your chosen course you will be accepted.

Where you do not meet the entry requirements for your chosen course, we guarantee you a place on a suitable alternative.

If you would like the option of a telephone or on-line interview, or access to advice and guidance, please contact the College by emailing info@eastridingcollege.ac.uk

*Exceptions include those with a criminal conviction or who have been previously been excluded, or where the SEN needs or requirements of an existing Education, Health and Care Plan (EHCP) cannot be fully met. In these circumstances a risk assessment may be required before we are able to confirm your place at the College.

How do I audition?

For courses that usually require an audition, you can send us an audition video or audio recording, or have a 'live' audition/interview by arrangement with the tutor if you prefer. On the on-line application form there is a section where you can add files – upload your video here or include a link in your additional info section.

How do I show you my portfolio?

For courses that usually ask you to provide a portfolio, some photos (from your mobile) of your work will be sufficient. On the on-line application form there is a section where you can add files – upload your video here or include a link in your additional info section.

Can I still apply even though I am not sure what's happening with my GCSEs/A Levels?

Yes! Anyone who thinks they might want a place at College in September should apply now. Don't worry about providing exam results, we are making sure that anyone affected by this year's uncertainty over exams will not be disadvantaged in any way, and we will make you a formal offer once you apply, which 'reserves' your place at college.

When will the College re-open?

The exact re-opening date will be based on up to date Government guidance. You can check the most recent and accurate information on the [College website](#).

What happens if we're still in lockdown in September?

Remote learning is already taking place for all courses, with extensive support from tutors - and this will continue in September if required, to ensure learners can start their qualifications.

Don't worry if this happens – it might be a bit strange to start with, but the College has the infrastructure to deliver to all its students on-line and we have already done lots of on-line teaching with really high levels of engagement from students. If the course you want to start is very practical, we may teach the less practical elements first, which will free you up to do lots of practical work when you do come onto campus.

Do you know what's happening with my exams?

Yes, currently all GCSE and A-Level examinations have been cancelled. You can watch this informative [video from Ofqual](#) for those expecting GCSE or AS/ A Level results in the summer.

How do I get onto a degree if I can't finish my A Levels/assessments properly?

Universities, colleges and UCAS are working together to ensure learners across the country are not prevented from going to uni or college for a degree in the autumn. Updates can be found on the [UCAS website](#). If you have specific concerns, you can contact the College. You might find that for you, studying closer to home, without the added costs and concerns of moving away could be a more sensible option at the moment.

Are apprenticeships still available?

There are some vacancies still being advertised, yes. As apprenticeships have flexible start and end dates it is anticipated that a larger number of apprenticeships will be available as soon as restrictions on working are lifted. To keep an eye on vacancies, check our [apprenticeships vacancies](#) page.

What if I need any help with my application or finding a course?

The admissions team is still here to help you. Just email us on info@eastridingcollege.ac.uk or call 0345 120 0044

Or for careers and advice on funding and finance you'll want to speak to our guidance team:

guidance-services@eastridingcollege.ac.uk

or if you prefer, get in touch via the contact us page www.eastridingcollege.ac.uk/contact-us/general-enquiry

If you have any queries or questions just email info@eastridingcollege.ac.uk and we'll get back to you as soon as possible.

www.eastridingcollege.ac.uk/study-with-us/frequently-asked-questions

Read through our general frequently asked questions for further specific support - and if you can't find what you're looking for let us know.

I'm unsure what's happening with my son/daughters application?

If you are a parent, carer or guardian and would like more information on an application or finding a course for someone please contact us on 0345 120 0044 or check the parents, carers and guardian page on our website for lots of information about the College.

www.eastridingcollege.ac.uk/about-us/parents-carers-and-guardians

How do I access the support services if I can't come into College?

You can continue to access all areas of support whilst the College is closed.

If you require to speak to the guidance team please email guidance-services@eastridingcollege.ac.uk as the team are working remotely and will still be able to address any support concerns you may have e.g. transport, bursary applications, evidence for Job Centre, student finance queries, career advice etc

No one is answering the phone – what do I do?

We're all working remotely and although we have staff answering switchboard calls, there may still be times when we're not available.

Any voicemail messages left will be picked up and forwarded to the relevant staff to return your call and answer any queries. Queries can also be submitted via College Information Requests at info@eastridingcollege.ac.uk

I'm finding this all very stressful – where can I get support?

If you feel you require extra support with your application then you can email the team on guidance-services@eastridingcollege.ac.uk and they will be able to help or signpost you to an appropriate support agency.

For those who are 16-18 years old, there is a very good website that you can access for a range of more general concerns www.thirteen.me.uk.